



Dear Neighbor,

We hope to make your delivery experience as smooth as possible.

Please make sure to measure your space before you go to the store to ensure all items you choose will fit in your home. All sales are final once they leave the store.

To schedule a delivery when you are at the store a member of our team will assist you in contacting Eddie Moore, of *Dispatch Deliveries*, which is a separate delivery company not affiliated with SVDP that does deliveries for our stores.

You will be given a day and time frame for your delivery. On the day of delivery Eddie will call you before he drives to your home to confirm that you are there. If Eddie is unable to contact you on the scheduled day of the delivery, the delivery attempt will not be made and will have to be rescheduled for another day.

Curbside Delivery _____

When Eddie arrives, you will be asked to meet him outside at the curb or driveway with a photo ID. Eddie will then place your items outside of your home.

You are then responsible for getting your items inside your home.

Inside Delivery _____

When Eddie arrives, you will be asked to meet him outside at the curb or driveway with a photo ID. Eddie will then bring your items inside your home. Anyone living above the 2nd floor of any building will be required to have access to an elevator or they will be responsible for getting their items into their home themselves.

Make sure that your home is cleared and ready for the delivery of your items.

Delivery Date/Time: _____

Delivery contact person: Eddie Moore (414) 507-9565