Dear Friends:

We want to provide an update on how the coronavirus has affected our Milwaukee St. Vincent de Paul Society programs and procedures. With the fluid situation we are facing daily concerning the virus and in consideration for those we serve and our volunteers, we want to share the following information with you:

**OUR HOME VISIT PROCEDURE IS NOW CHANGING TO PHONE VISITS ONLY**

- Until further notice, we are changing the way we do visits. Instead of person to person home visits, members will *make phone call visits*. A phone interview will be done to determine need and if they can be helped, callers will be told the procedure to redeem items.

**MEAL PROGRAMS: EFFECTIVE IMMEDIATELY, ALL MEALS AT BOTH SITES WILL BE SERVED IN TO-GO CONTAINERS**

- We will continue to provide meals for our guests. However, food will be provided in individual to-go containers and will be distributed to our guests outside of our building or right at the door. No guests will be eating inside the meal program anymore until further notice per recommendations of the CDC and Hunger Task Force.

- We still need groups to bring their food to the meal site, preferably earlier in the afternoon from 2 pm - 4 pm, if possible. Meal Provider groups can drop off the food and then leave. Staff will package the food into to-go containers and hand out to our guests outside of the building or right at the door.

- Homeless guests will still be able to shower in the building and then leave immediately after they shower, utilizing the social distancing guidelines established by the CDC.

**HOW CAN YOU HELP?**

- Donations of to-go containers, plastic silverware and bottled water are greatly appreciated!
STORES WILL REMAIN OPEN

- Home pickups that are already scheduled will be completed; new home pickups will temporarily be stopped and will tentatively resume after May 1st.
- Deliveries will continue to be done by Mr. Eddie Moore

COUNCIL OFFICE TO REMAIN OPEN

- The Council Office will remain open and continue to process intake calls and refer them to our conferences

In addition, our board of directors and staff want all of you to know we are keeping everyone in prayer.

We will continue to communicate with you if there are any additional changes in the operations of the meal program, stores, home visits or Council Office.

Take good care and wishing you and your loved ones good health,
Debbie

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